

<b>Title</b>	Adult Safeguarding Policy v2
<b>This document was presented and approved by the PCC</b>	March 2022
<b>Reviewed</b>	March 2023
<b>Next Review date</b>	March 2024
<b>Owner</b>	Jenny Tower, Safeguarding Lead for the Parish of Tiverton, St George & St Paul
<b>Where to be published</b>	<a href="http://www.tivertonchurch.org">www.tivertonchurch.org</a>
<b>Related Policies</b>	Safer Recruitment and Recruitment of Ex-Offenders, Whistleblowing Policy, Data Protection Policy, Children’s Safeguarding Policy, Phot-taking policy, Social Media Policy and Drivers’ Policy

**St George and St Paul, Tiverton Parish Safeguarding Policy Statement.**

**Statement of Safeguarding Principles.**

The St George and St Paul Parochial Church Council fully recognizes and accepts the House of Bishops’ Safeguarding Policy Statement “Promoting a Safer Church 2017”, and commits to complying with the current Church of England and Diocesan safeguarding policies and practice guidance. In so doing we will comply with the secular multi-agency safeguarding procedure relating to children and young people and adults experiencing or at risk of harm, abuse or neglect.

**We are committed to:**

- a) Promoting a Safer environment and culture within our Parish and in our Parish activities by adhering to safe working practices and acknowledge the principle that safeguarding is everyone’s business.
- b) In addition, we will ensure that any individual organization renting/using our premises for activities involving children, young people or vulnerable adults is aware of this, our Safeguarding Policy, and aware of their own individual responsibilities to have appropriate safeguarding policies and processes in place, including safer recruitment.
- c) Safely recruiting and supporting all those with any responsibilities related to children, young people and vulnerable adults within the Church in accordance with the House of Bishops’ Safer Recruitment Practice Guidance 2016 – See Safer Recruitment Policy
- d) We will ensure those appointed are aware of the Diocesan and Parish Safeguarding Policies and are aware of their roles and responsibilities. We will support them by ensuring they receive Diocesan safeguarding training commensurate with their role and that they are fully aware of and have access to the practice guidance.
- e) Responding promptly to every safeguarding concern or allegation in accordance with the statutory child and adult safeguarding procedures and the House of Bishops’ safeguarding practice guidance. We will ensure that any complaint made regarding a vulnerable person, who may have been harmed or is in significant danger, will be reported immediately and we will fully cooperate with statutory agencies during any investigation into allegations concerning a member of the church community or any person.

- f) Caring pastorally for victims/survivors of abuse and other affected persons. We will seek to offer informed pastoral care and support to anyone who has suffered abuse, developing with them an appropriate ministry that recognises the importance of understanding the needs of those who have been abused, including their feelings of alienation and/or isolation and provide them with details of local and national support agencies.
- g) Caring pastorally for those who are the subject of concerns or allegations of abuse and other affected persons. We will work with others to ensure the appropriate support for them and those affected. Where that person is considered to pose a risk to others, we will work with the Diocesan Safeguarding Advisor to mitigate any identified risk.
- h) Responding to those that may pose a present risk to others. We will endeavour to offer pastoral care and support whilst ensuring any risk has been assessed and is being managed in accordance with House of Bishops' policy Safeguarding Advisor.
- i) Ensuring that those involved with children's work understand they have a duty not only to protect young people from abuse but also that this duty is more than non-participation in abuse, it includes a duty to act where abuse is seen to be, or suspected to be, taking place.
- j) Ensuring that all reasonable measures are taken to ensure that the premises will meet the requirements of the Disability Discrimination Act 1995 and all other relevant legislation, and that it is welcoming and inclusive.
- k) Ensuring that procedures are produced on the following issues: a) recruitment and support of staff and volunteers; b) guidance on working with young people for staff and volunteers; c) abuse- suspicions and allegations – 'What to Do'.

### **Safeguarding representative**

- a) We will ensure that there is an identified person/s to be the Parish Safeguarding Representative/s who will be suitably recruited and trained, and is aware of their role and responsibilities, and who will be the point of contact for any concerns.
- b) We have appointed Jenny Tower, (Lead), Sheila Hannallah, and Rose Chamberlain, Stella Stephens, Genny Proctor and Carly Partridge as our Parish Safeguarding Representatives.
- c) This policy will be formally reviewed annually and a copy shared with the Archdeacon at the time of the Visitation.

## **SECTION A - POLICY**

### **Our commitment to safeguarding adults at risk of harm**

As the Leadership (Vicar, Wardens and PCC of St George and St Paul) we recognise the need to provide a safe and caring environment for children, young people and adults at risk of harm. We acknowledge that children, young people and adults at risk can be the victims of physical, sexual and emotional abuse, and neglect. We accept the UN Universal Declaration of Human Rights and the International Covenant of Human Rights, which states that everyone is entitled to "all the rights and freedoms set forth therein, without distinction of any kind, such as race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status". As a Leadership we have therefore adopted the procedures set out in this safeguarding policy in accordance with statutory guidance. We are committed to build constructive links with statutory and voluntary agencies involved in safeguarding.

This policy and procedures document has been developed in order to safeguard the welfare of any adults at risk with whom St George and St Paul's church has contact, as well as to protect the church leaders, staff and volunteers.

The policy and procedures outlined in this document comply with the guidance contained in the Safeguarding Vulnerable Groups Act 2006 and the Care Act 2014 which states that 'Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, while at the same time making sure that the adult's wellbeing is promoted.' It is also prepared in conjunction with the guidelines issued by the Diocese of Exeter. These include the House of Bishop's safeguarding policies.

**This Policy and the Leadership undertake to:**

- a) endorse and follow all national and local safeguarding legislation and procedures, in addition to the international conventions outlined above.
- b) ensure that the Leadership (Vicar, Wardens, and PCC) protect all adults at risk attending our venues and events from physical, financial, material, psychological, sexual or discriminatory abuse, self-harm, inhuman or degrading treatment through deliberate intent, negligence or ignorance.
- c) ensure the implementation of robust procedures for responding to suspicion or evidence of abuse or neglect.
- d) create a culture of heightened awareness and sensitivity.
- e) ensure that the safer recruitment procedures are adhered to for leaders, staff and volunteers.
- f) all leaders, staff and where appropriate volunteers will receive training on Safeguarding of adults at risk of harm covering: a) the various types and definitions of abuse; and b) procedures for dealing with suspicion/disclosure of abuse.
- g) on-going safeguarding training, advice and guidelines will be provided for all staff and volunteers who work with adults at risk.
- h) ensure that those involved with adults at risk understand they have a duty not only to protect the adults from abuse but also that this duty is more than non-participation in abuse, it includes a duty to act where abuse is seen to be, or suspected to be taking place.
- i) ensure this policy and procedures document is brought to an individual's attention, ideally prior to the commencement of contact with adults at risk but definitely once they have made a commitment to join an adult's at risk team.
- j) prior to the commencement of contact with adults at risk.
- k) ensure that all reasonable measures are taken to ensure that the premises will meet the requirements of the Disability Discrimination Act 1995 and all other relevant legislation, including the Equal Opportunities Act 2010, and that our venues are welcoming and inclusive.
- l) at least one person will be designated as the Parish Safeguarding Representative for Adults. At present this is Jenny Tower. This person will deal with all adult protection matters and is the named person to contact in the first instance of disclosure. If you are unable to get hold of Jenny, please contact one of the other Safeguarding officers (see contact details on page 10).
- m) support the Parish Safeguarding Representatives in their work and in any action they may need to take in order to protect adults.
- n) the leadership are committed to developing best practice in this area and will review these policies and procedures annually as part of this process.

The Leadership recognises that this safeguarding policy is just one means of promoting safeguarding. Good communication is essential both to those we wish to protect, to everyone involved in working with adults at risk and to all those with whom we work in partnership.

They also recognise that many current and potential abusers do not possess criminal records and that the best way to prevent the abuse of adults is through good management practice and continuous provision of support, guidance and supervision of leaders, staff and volunteers.

### **Ex-Offenders Statement**

Old, minor and unrelated offences will not prohibit otherwise suitable people from work with adults. However, it is policy that all people with positive or blemished DBS checks will undergo a risk assessment from a suitable qualified person as per the Diocesan safeguarding policy.

## **SECTION B - PROCEDURES FOR SAFEGUARDING ADULTS AT RISK**

### **1 Recruitment and support of staff and volunteers.**

In accordance with the Safeguarding Vulnerable Groups Act 2006, St George & St Paul, Tiverton will vet and register all individuals who want to work or volunteer with people at risk of harm and abuse.

The new Disclosure and Barring Service which came into force in 2013 aims to improve employment vetting practices. This covers all those who currently work or volunteer, or seek to work or volunteer with children and/or adults at risk of harm and abuse. Please refer to the Safer Recruitment and Recruitment of Ex-Offenders Policy.

When recruiting members of staff and volunteers who through their work will regularly be in contact with adults at risk, the following procedures will be adhered to:

#### **1.1 Recruitment and screening of staff and volunteers**

- a) All posts will have a role description.
- b) All candidates will complete a standardised application form.
- c) All candidates will be interviewed. This will provide an opportunity to explore an applicant's experience of working or contact with adults at risk as a means of preventing abuse.
- d) Personal references will be required in writing from at least one person who has first-hand experience of his/her work paid or voluntary with adults at risk. Where an applicant has no experience of paid or voluntary work with adults at risk a reference will be sought from a reputable person who can comment on the applicant's character and relationships with others.
- e) If a DBS check is required for the role candidates will be asked to complete a 'Confidential Declaration' which asks if there is any reason why they should not be working with adults experiencing, or at risk of abuse or neglect.
- f) Positions involving work with adults at risk are exempt from the provisions of the Rehabilitation of Offenders Act 1974. All convictions however old must be declared by the applicants. Information about an applicant's offending history is only required to prevent the abuse of adults. It is not to be used for any other purpose and will be treated in the strictest confidence. A check will be made with the Disclosure and Barring Service (DBS), unless such a check has been carried out within the previous year and is portable. This process will be reviewed at least every 5 years. Also see Ex Offenders Statement in Safer Recruitment Policy.
- g) Candidates ID will be confirmed with photo ID.
- h) Appointments are conditional upon the successful completion of a probationary period in consultation with the team leader.
- i) Where necessary, according to the role, identity badges will be issued

## **1.2 Staff and volunteer management.**

- a) Staff will be given an induction that will form part of the screening within their probationary period. This should include: safeguarding children and adults at risk of harm and abuse, lone working, confidentiality and data protection and information regarding policies and procedures
- b) Staff will receive regular supervision and guidance where safeguarding issues are on the agenda. This can be at a team meeting.
- c) Staff and volunteers will be made aware of these policies and procedures (and others where necessary to the role). They will be expected to attend awareness sessions on Safeguarding and/or complete e-training as advised by the safeguarding team.
- d) Volunteers working with children will be expected to have read this policy and the Code of Conduct online (via website or email) and to sign a form to state that have read them. Hard copies can be given where necessary. Volunteers will also be signposted to and encouraged to read any related policies listed at the top of this policy, on our website [www.tivertonchurch.org/policies](http://www.tivertonchurch.org/policies)
- e) Any photos or videos that are taken must comply with the photo -taking policy, bearing in mind the concerns of vulnerable adults and those adults not wanting photographs taken of themselves. Permissions is needed from the adult or their carer. Photos and or vidoes should NOT be posted on any social media sites without consent. (See Social Media Policy)

## **2 Codes of Conduct**

The Leadership seeks to undertake to follow the principles found within the 'Abuse Of Trust' guidance issued by the Home Office and it is therefore unacceptable for those in a position of trust to engage in any behaviour which might allow a relationship of an intimate, or sexual, nature to develop with a known adult at risk of harm and abuse or child for as long as the relationship of trust continues. People in a position of trust should always be aware of how behaviour can be interpreted and follow the specific guidelines for the activities they are involved in at all times.

Whilst this policy is in place to protect the adults at risk and the workers it is noted that we cannot plan for every situation. In the event of any concerns the Parish Safeguarding Representatives must be notified as soon as possible.

## **3 Working in Partnership**

The diversity of organisations and settings means there can be great variation in practice. This can be because of cultural tradition, belief and religious practice or understanding, for example, of what constitutes abuse.

When we work with other organisations we will discuss with them our safeguarding expectations. When we work in partnership with another organisation (by attending an event, or having an event that we invite others to) our safeguarding guidelines should be followed – if different guidelines are issued and to be followed at that event these must be agreed by a Parish Safeguarding Representative. It is also our expectation that any organisation using our premises, who needs a safeguarding policy, will have one that meets current expected standards.

## **4 Whistle blowing by members of church and public**

It is, of course, the right of any individual as a citizen to make a direct referral to the safeguarding agencies or seek advice from the Diocese of Exeter Safeguarding Advisor or thirtyone:eight (formerly known as CCPAS), the leadership of the church would prefer that disclosures are made directly to the diocese. If however, the individual with the concern feels that the Parish Safeguarding

Representative has not responded appropriately, or where they have a disagreement with the Parish Safeguarding

Representatives as to the appropriateness of a referral they are free to contact an outside agency direct. We hope by making this statement that the Leadership demonstrate its commitment to effective safeguarding and the protection of all those who are at risk of harm and abuse.

## **5 Pastoral Care - Supporting those affected by abuse**

The Leadership is committed to offering pastoral care, working with statutory agencies as appropriate, and support to all those who have been affected by abuse who have contact with or are part of the church family. The Vicar and/or the Pastoral Team can be contacted for extra support (contact details are available from the church office).

## **6 Working with offenders**

When someone attending the church (or activities run by the church) is known to be a risk to adults at risk of harm and abuse, the Leadership will supervise the individual concerned and offer pastoral care, but in its safeguarding commitment to the protection of adults at risk (and children) will set boundaries for that person which they will be expected to keep. We will work closely with the Exeter Diocese Safeguarding Office and their advisors in this situation.

## **SECTION C - ABUSE – SUSPICIONS AND ALLEGATIONS - WHAT TO DO**

### **Statutory Definitions of Abuse**

#### **Adults: Who is an adult at risk?**

An adult at risk is a person aged 18yrs or over who is or may be in need of community care and services by reason of mental or other disability, age or illness, and who is or may be unable to care of him or herself or unable to protect him or herself against significant harm or exploitation. (Lord Chancellor's Dept. 1997)

- a) has learning disabilities
- b) suffers from mental illness e.g. dementia
- c) has physical disability
- d) is a substance misuser
- e) is homeless
- f) is in an abusive relationship (This list is not exhaustive)

#### **Definition of abuse**

'The violation of an individual's human and civil rights by any other person or persons.' [No Secrets: DoH 2000]

It is the moral and professional responsibility of everyone to act on any suspicion or evidence of abuse and to pass on their concerns to the relevant Parish Safeguarding Representative. It is not your responsibility to investigate.

Abuse may be physical, verbal or psychological: it may be an act of neglect or an omission to act or it may occur when a person at risk of harm and abuse is persuaded to enter into a financial transaction or sexual act to which s/he has not consented or cannot consent to. Abuse may consist of a single act or repeated acts.

The main different forms of abuse are:

**PHYSICAL:** including hitting, slapping, pushing, kicking, misuse of medications, restraint or inappropriate sanctions.

**SEXUAL:** including rape, indecent exposure, sexual harassment, inappropriate looking or touching, sexual teasing or innuendo, sexual photography, subjection to pornography or witnessing sexual acts, sexual assault or sexual acts to which the person has not consented, could not consent to, or was pressurised into consenting to.

**PSYCHOLOGICAL:** including emotional abuse, threats of harm or abandonment, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, verbal abuse, cyber bullying, isolation or withdrawal from services or supportive networks.

**FINANCIAL OR MATERIAL:** including theft, fraud, exploitation, internet scamming, pressure in connection in relation to an adult's financial affairs with wills/legacies, inheritance, property or financial transactions or the misuse or misappropriation of property, possessions or benefits.

**DISCRIMINATORY ABUSE:** including forms of harassment, slurs or similar treatment because of race, gender and gender identity, age, disability, sex orientation or religion.

**NEGLECT AND ACTS OF OMISSION:** including ignoring medical or physical care needs, failure to provide access to appropriate health, social care or educational services, the withholding of basic necessities of life including medication, food and heating.

**ORGANISATIONAL/INSTITUTIONAL ABUSE:** including neglect and poor care practice within institutional or specific care settings such as hospital, care/residential home, for example or it can be in relation to care provided in one's own home. This may range from one off incidents to on-going ill treatment. It can be through neglect or poor professional practice as a result of the structure, policies or practices within the organisation.

**DOMESTIC ABUSE:** mostly directed at adults but will have an impact on children and young people in the family and will then be classed as child abuse. More men than previously thought are also subjected to domestic abuse though records still show females being the most at risk. The abuse can include – psychological, physical, sexual, financial, emotional abuse along with honour-based violence, all including controlling and coercive behaviour by the abuser.

**MODERN DAY SLAVERY:** There are several types of MDS which include: Trafficking where children or adults are moved either internationally or domestically so they can be exploited. This exploitation may involve forced labour to pay off debts for someone and the person is forced to work against their will. Sexual exploitation when children or adults are forced to perform non-consensual or abusive sexual acts against their will such as prostitution, escort work and pornography. Criminal exploitation when children or adults are forced into crimes such as cannabis cultivation or pick pocketing. Domestic servitude where children or adults are forced to carry out housework and domestic chores with little or no pay, restricted movement and minimal privacy.

**SELF-NEGLECT:** this covers a wide range of behaviour such as: neglecting to care for one's personal hygiene, health or surroundings and includes behaviour such as hoarding.

**SPIRITUAL ABUSE:** is a subtle but nevertheless extremely damaging use of spiritual authority to persuade a person to act in ways which are damaging to his or her individual identity and integrity, in the name of obedience to a higher purpose.

Any or all of these types of abuse may be the result of deliberate intent, negligence or ignorance. Abuse may sometimes be multiple e.g. physical, psychological and financial.

**FEMALE GENITAL MUTILATION (FGM):** is illegal and involves the mutilation and circumcision to females. It causes alteration and injury for non-medical reasons.

**FORCED MARRIAGES:** usually females forced to marry males without their (the females) consent.

**HONOUR BASED VIOLENCE:** are practices used to control behaviour within families to protect perceived cultural and religious beliefs or honour. This is achieved via emotional, physical, sexual, kidnap or locking up.

**RADICALISATION:** is carried out with the notion towards violent, extremism and terrorism via exploitation. This can be carried out by friends, family or groups, through face-to-face approaches, the internet, social media and online gaming.

**BREAST IRONING:** this is where girl's breasts are bound tightly to stop them growing with a view to keeping her 'childlike' for the benefit of male abusers. There have been a known 1000 girls in the UK subjected to this approach.

**HARRASSMENT:** this is carried out when the offender perceives the relationship has shamed, dishonoured the reputation or prestige of the family/community by breaking the family code or "izzat." (Urdu/Arabic word for this issue)

### **Who abuses and where?**

Adults at risk may be abused by a wide range which could include relatives, friends, support employees, professional workers, volunteers, other people supported, neighbours and those who deliberately exploit people at risk of harm and abuse and strangers.

Abuse may happen in many settings including: the family home, supported housing, a carer's home, within residential care settings, at work and educational settings, in community settings (e.g. churches or day centres)

### **Legal Perspective**

Some abuse will constitute a criminal offence and therefore, adults at risk, as with all other citizens, are entitled to protection from the law. These include assault, sexual assault, rape, theft, fraud or other forms of financial exploitation and certain forms of discrimination. Criminal offences must, therefore, be referred to the police as a matter of urgency and whilst criminal investigations by police take priority over all other lines of enquiry, we may also conduct an internal investigation concurrently if it will not prejudice any legal/criminal proceedings.

Early referral to the Police will enable them to establish whether a criminal act has been committed; also their involvement will help to ensure that forensic evidence is not lost or contaminated. Police officers have considerable skill in investigating and interviewing. Police involvement will not always result in criminal proceedings.

### **Duty to report**

Everyone has a duty to report suspicions and disclosures of abuse of adults at risk immediately; failure to do so is a failure of our duty to care. It is not the responsibility of those working in a voluntary or paid capacity to judge whether abuse has taken place. Workers, both in voluntary and paid capacity, must act and make sure action is taken. Every allegation/suspicion of abuse involving an adult at risk of harm and abuse must be treated seriously and reported.

### **Detailed procedures where there is a concern about an adult at risk:**

The person in receipt of allegations or suspicions of abuse should report concerns as soon as possible to the relevant Parish Safeguarding Representative who is nominated by the Leadership to act on their behalf in dealing with the allegation or suspicion of neglect or abuse, including referring the matter on to the statutory authorities. (See contact details at the end of this section).

Whilst allegations or suspicions of abuse will normally be reported to one of the relevant Parish Safeguarding Representatives, if they cannot be contacted, the reporting should not be delayed and the same reporting process and procedures listed below followed:

- a) The Parish Safeguarding Representatives will wherever possible take advice from the Diocese of Exeter Safeguarding Advisor who will advise on any further action including whether the vicar can be informed. Where the Diocese is unavailable Care Direct or the out of hours emergency service or the police can be contacted for advice. All contact details are listed at the end of this section.
- b) The alleged victim's personal safety must be ensured.
- c) If medical help is needed and sought, inform the doctor of any suspicions.
- d) Where a medical examination is required, this will be arranged immediately following consultation with the Diocesan team and/or Care Direct, as issues of capacity to consent may be relevant.
- e) Take advice from the listed agencies as to whether relatives or carers should be informed.
- f) If an accusation is made against a worker whether a volunteer or paid member of staff, a member of the Leadership or a Parish Safeguarding Representative, the same reporting process and procedures should be followed and the Diocese of Exeter Safeguarding Advisor should be informed. That person must be suspended from their duties pending an internal or criminal investigation.
- g) Where required the insurance company, Charities Commission and any other agency required should be informed.
- h) Make notes as soon as possible (preferably within one hour of the person talking) including a description of any injury, its size, and a drawing of its location and shape on the person's body, using a body map if needed. Please do not take any photos of injuries. Notes should be factual and not include any speculation or opinion on the part of the note taker.
- i) Write down exactly what has been said, when s/he said it, what was said in reply and what was happening immediately beforehand (e.g. a description of an activity).
- j) Write down dates and times of these events and when the record was made. Also write down any action taken and keep all hand written notes even if subsequently typed up. These notes should be passed on to the Parish Safeguarding Representative to assist them should the matter need to be referred further.
- k) All documents should be signed, dated and kept for an indefinite period in a secure place.
- l) The Leadership will support the Parish Safeguarding Representatives in their role, and accept that any information they may have in their possession will be shared in a strictly limited way on a need-to-know basis.
- m) Everyone who makes an allegation, complaint or raises a concern should be assured that they will be taken seriously and their comments will be treated as confidentially as possible.
- n) A flow chart and body map are attached. Further copies are also kept in the first aid box at each of our locations for reference.

The role of the Parish Safeguarding Representative (or whoever else is reporting) is to collate and clarify the precise details of the allegation or suspicion and pass this information on to statutory agencies who have a legal duty to investigate. Do not investigate the concerns. Suspicions must not be discussed with anyone other than those nominated in this document.

### **Safe and Secure Storage**

The Data Protection Act (1998) required personal data to be stored securely and this requirement is maintained by the GDPR and the Data Protection Act (2018). As Safeguarding data is a special category of data, we have to recognise the associated sensitivity of that data and need to pay extra attention to the secure storage of this data. The measures are not prescribed, but we are directed to implement appropriate technical and organisational measures to ensure a level of security appropriate to the risk. Note that this is not limited to electronic security and consideration must be

given to how and where information is stored and who has access. When thinking about who has access, consider who has a 'need to know' in order to protect individuals from harm?

**St George & St Paul Safeguarding officers:**

Jenny Tower, Safeguarding Lead, tel: 07969 379321  
Rose Chamberlain, Safeguarding officer: 07969 519 775  
Sheila Hannallah, Churchwarden Safeguarding rep: 07772 136 541  
Stella Stephens: 07960 388198  
Genny Procter: 0781 687 582  
Carly Partridge 07710 626324 or email : [safeguarding@tivertonchurch.org](mailto:safeguarding@tivertonchurch.org)

**Useful Diocesan Contacts:**

Costa Nassaris – Diocesan Safeguarding Adviser: tel: 01392

294969/07809339501/[costa.nassaris@exeter.anglican.org](mailto:costa.nassaris@exeter.anglican.org)

James May - Assistant Diocesan Safeguarding Adviser, tel: 01392 345910/07889 542646

**Other Important Contacts: thirtyone:eight** (formerly Churches' Child Protection

Advisory Service CCPAS) – 0303 003 1111 <https://thirtyoneeight.org/>

**Concerns about children**

Devon Multi-Agency Safeguarding Hub (MASH): 0345 155 1071 re : children being harmed  
Local Authority Designated Officer (LADO) 01392 384 964 re: concerns about adults in positions of trust

Torbay Hub: 01803 208100

Plymouth Children's Services: 01752 308600 or out of hours on 01752 346784

Emergency out of hours team (for children and adults): 0845 600 0388

**Concerns about adults**

Devon - Care Direct: 0345 1551 007, Plymouth: 01752 668000, Torbay: 01803 219700

Emergency out of hours team (for children and adults): 0845 600 0388

**Domestic Abuse**

Devon helpline for professionals and individuals: 0345 155 1074

Rape Crisis Devon: 0808 802 9999

**National Helplines for Further Support**

- NSPCC - For adults concerned about a child 0808 800 5000
- ChildLine - For children and young people on 0800 1111
- Action on Elder Abuse helpline 0808 808 8141
- 24-hour National Domestic Violence Helpline 0808 2000 247
- NAPAC – Offer support and advice to adult survivors of childhood abuse 0808 801 0331
- Stop It Now – preventing child sexual abuse 0808 1000 900
- Cruse – bereavement helpline 0808 808 1677

**Websites for further information/resources** For all of our policies:

[www.tivertonchurch.org/policies](http://www.tivertonchurch.org/policies)

[www.exeter.anglican.org/resources/safeguarding](http://www.exeter.anglican.org/resources/safeguarding)

[www.nspcc.org.uk](http://www.nspcc.org.uk)

[www.womensaid.org.uk](http://www.womensaid.org.uk)

[www.restoredrelationships.org](http://www.restoredrelationships.org)

[www.stopitnow.org.uk](http://www.stopitnow.org.uk)

[www.scie.org.uk](http://www.scie.org.uk)

[www.ceop.police.uk](http://www.ceop.police.uk)

[www.elderabuse.org.uk](http://www.elderabuse.org.uk)

[www.ageuk.org.uk](http://www.ageuk.org.uk)

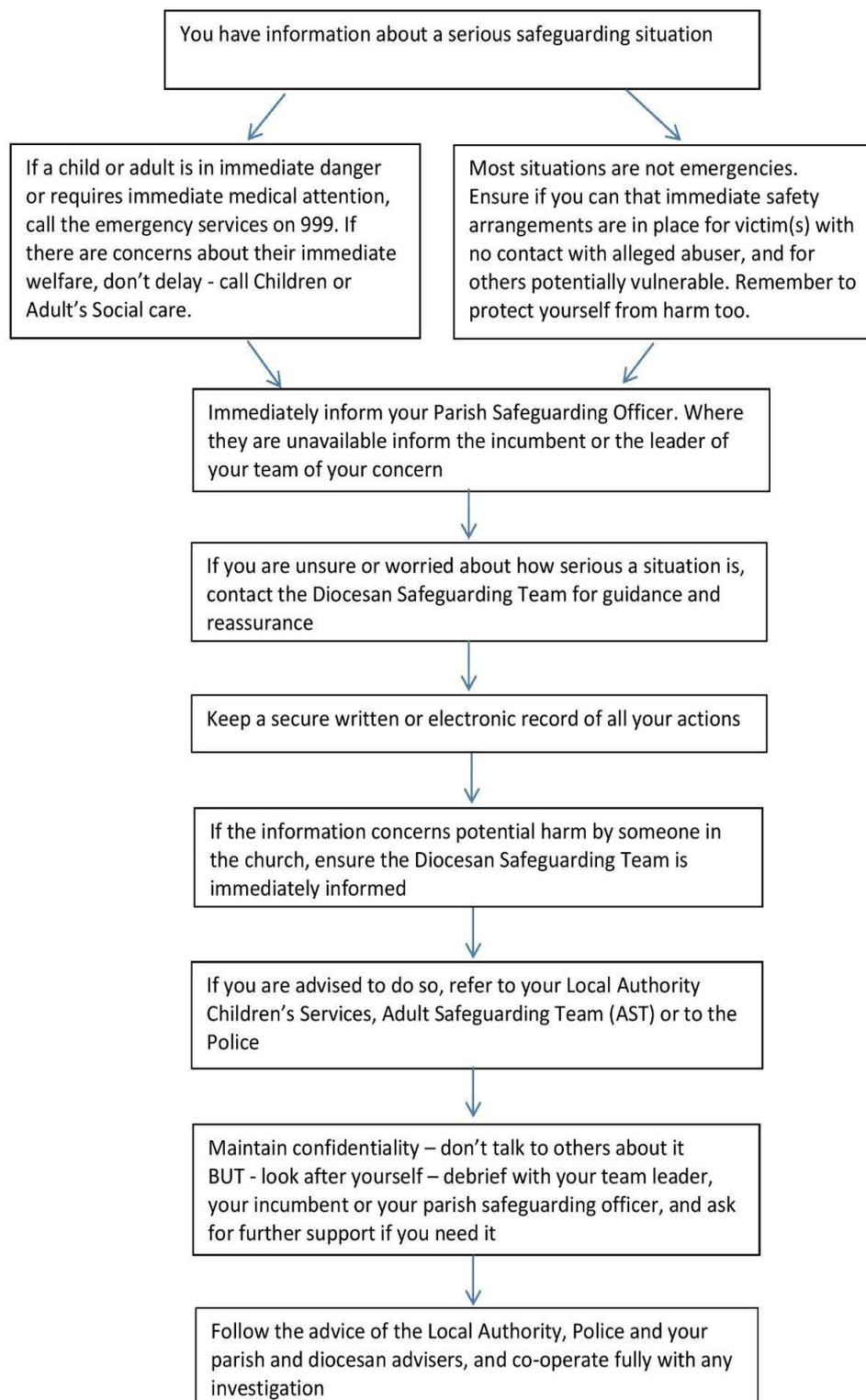
[www.barnardos.org.uk](http://www.barnardos.org.uk)

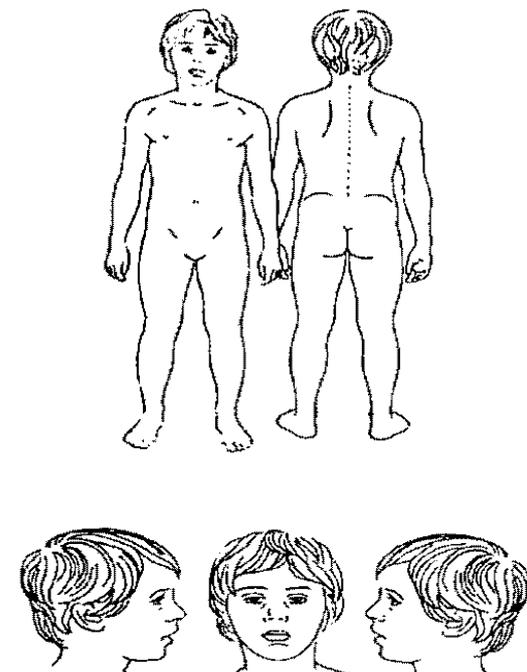
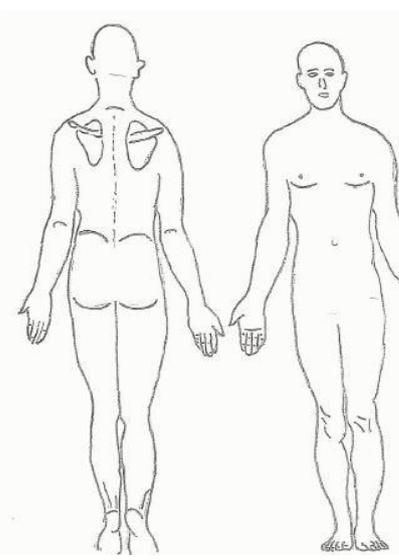
[www.spiritualabuse.com](http://www.spiritualabuse.com)

[www.modernslavery.co.uk](http://www.modernslavery.co.uk)

Key Dates	Amendments made
Reviewed March 2023	Personal details updated + clarification on taking and using photos
Presented & adopted to PCC March 2022	Latest version from diocese

### HANDOUT 3 - RESPONDING TO SAFEGUARDING SITUATIONS FLOW CHART



<b>Person's Name:</b> <b>Male/Female:</b> <b>Date of Birth:</b>	<b>Your Name:</b> <b>Location:</b> <b>Date:</b> <b>Time:</b>
<b>My Concern/s (please indicate as many as are appropriate)</b> <ul style="list-style-type: none"> <li>• Is because an adult has reported concerns to me</li> <li>• is because someone has disclosed information to me</li> <li>• Is a result of something I have seen, heard or believe</li> <li>• Is because cause I suspect abuse</li> </ul>	
<b>Indicate any injury on the appropriate section on the diagram below. DO NOT PHOTOGRAPH IT!</b>	
<p><b>Child</b></p> 	<p><b>Adult</b></p> 
<b>Description of injury:</b>	

**Please indicate the attitude of the person regarding the injury:**

**If a parent/carer has volunteered an account of this injury give details:**

**Please indicate the attitude of the parent/carer regarding this injury:**

**Any additional information:**

**Action taken by Safeguarding Officer:**

**Signed:**

**Date:**

**Time:**

**Notes of any further action (please include dates and persons involved in actions):**